Public Notice

CORRIGENDUM II/ADDENDUM

In continuation of already published terms & conditions document no. 7474 dated 26.04.2022 & subsequent Corrigendum I issued vide public notice DPR/Pb/15265 in newspapers for enlistment of BIS 16833 VLT device manufacturer with emergency panic button in the Punjab. A corrigendum II/addendum is hereby issued/published on the website www.punjabtransport.org.

Applicants are requested to visit the website for more information and are advised to exercise due care and caution while submitting applications for enlistment.

Note: The Applicants who have already submitted application against above document are required to resubmit a new application based on the updates outlined in the corrigendum.

S/d-

(State Transport Commissioner)

Govt. of Punjab

O/o STATE TRANSPORT COMMISSIONER, PUNJAB

SCO 177-178 SECTOR 17 C, CHANDIGARH - 160017



Date: 09-08-2024

CORRIGENDUM/ADDENDUM TO TERMS & CONDITIONS DOCUMENT No: VLTD/7474 Dated 26/04/2022 and CORRIGENDUM DATED ON 22.06.2022

For

"Enlistment of Automotive Tracking Devices and Integrated System (IS 16833:2018 compliant) manufacturer in Punjab"

Refer G.S.R 1095(E) dated 28th November 2016, under the provisions of sub rule (2) & sub rule (3) of the CMVR 125- H, the specifications, testing, certification & fitment of the vehicle location tracking device (VLTD) and emergency button shall be in accordance to AIS-140 till the time the corresponding BIS specifications are notified, under the Bureau of Indian Standards Act, 1986.

2. The BIS specifications IS:16833 dated July 2018 was formulated, adopted & notified under the Bureau of Indian Standards (along with subsequent amendments 1 & 2, dated December 2018 & July 2020, respectively). Accordingly, the specifications, testing, certification & fitment of the vehicle location tracking device (VLTD) and emergency button as per the provisions of sub rule (2) & sub rule (3) of the CMVR 125-H shall be in accordance to IS:16833.

3. In accordance to the above, revised terms as defined in document No: VLTD/7474 dated 26/04/2022 are as follows:

Corrigendum is as follows

Item / Clause No.	Page No / Point	Referral Section / Item / Clause in the document No: VLTD/7474 dated 26/04/2022 and Corrigendum dated 22-06- 2022	Modifications/Change made/read as
-	Whole docum ent	DTPB/NIC Common layer application/backend in whole document	State Command Control Centre

			Classes, Torms
	4	Glossary Terms The definitions of various terms that have been used in this document are as follows: "Manufacturer" means a registered firm/company manufacturing AIS-140 (as per the latest amendment) certified Vehicle Location Tracking units in India. Retro Fitment Centre"	The definitions of various terms that have been used in this document are as follows: "Manufacturer" means a registered firm/company manufacturing BIS 16833 (as per the latest amendment) certified an automated tracking device units in India. Retro Fitment Centre" means a
		means a firm/company who is authorized to sell, install, support and service AIS-140 certified Vehicle Location Tracking Unit of Manufacturer.	firm/company who is authorized to sell, install and support BIS 16833 certified automated tracking device Unit of Manufacturer.
2	6	2. About Department of Transport Punjab The Transport department has 11 RTAs, 1 STA, 82 SDMs as registering authorities and 32 ADTTs offices across the State of Punjab. The offices including the STC, RTA, ADTT and SDM offices are collectively referred to as the "Transport Department Offices".	2. About Department of Transport Punjab The Transport department has 4 RTAs, 1 STA,23 RTOs, 66 SDMs as Registering Authorities and 32 ADTTs offices across the State of Punjab. The offices including the STC, RTA, RTO,ADTT and SDM cum Licensing & Registering Authority offices are collectively referred to as the "Transport Department Offices".
3	9	manufacturers enlisted to Department of Transport Punjab (O/o State Transport Commissioner, Punjab) where to have at least two offices in State at any of the District HOs and endistrict HOs are enlisted.	3.Enlisting of ATD manufacturer and their devices 8. All BIS 16833 ATD manufacturers should have at-least 1 state level service and support center in each of four zones (i.e. Majha, Malwa, Doaba1 & Doaba2)regions (as defined in reference list Annexure J) with local language support having all the required approvals and necessary infrastructure to provide support & service to stakeholders like call center with 24 X 7 operational toll free number, trained technicians (Minimum qualification of ITI / Diploma in automotive electrical / electronics domain), IT infrastructure. • A ticket based online complaints redressal application for the public and vehicle owners to inform their complaints to manufacturer as per requirement of the state. • A stringent complaints/grievance redressal

			management system should share the data regarding the complaints to the state backend application in the required format and ensure it's resolution within 48 hours, with pending issues serving as a performance parameter. • Additionally, manufacturers commit to supporting devices even if their authorization is suspended. The Transport Department retains the authority to modify VLTD firmware specifications in a version-controlled manner). • The list of at-least 1 SSC, each in 4 zones along-with the requisite declaration be submitted on an Affidavit of 100/- stamp duty, while submission of empanelment documents (as per Annexure-F)
3	9	3. Enlisting of ATD manufacturer and their devices	3. Enlisting of ATD manufacturer and their devices
		9. Enlisted BIS 16833 ATD device manufacturers are required to open their own or authorized Retro fitment & Service Centres with at least 1 in each Subdivision in the State, at least 1 at each District Head Quarter of the State and additionally at least 1 each at all District Level Bus Stands, within 30 days of enlistment, in order to ensure hassle free service to PSVs owners.	9. Automated Tracking Device manufacturers should have at-least 4 Retro fitment Centers in the state within 15 days of enlistment and they should mandatorily open at-least 10 RFCs in the state, within one month of empanelment. An affidavit on a stamp paper of 100/- shall be submitted while applying, with declaration to open new RFCs (As Annexure-G) in order to ensure hassle free service to PSVs owners.
3	9	10. In addition to above, Enlisted BIS16833 ATD OEMs can open additional retro fitment centres/mobile retro fitment centres to provide onsite VLT device fitment/repair services.	10. In addition to above, Enlisted BIS16833 ATD device OEMs can open additional state level service and support center / retro fitment centres/mobile retro fitment centres to provide onsite VLT device fitment/support services
3	9	11. A dedicated Call/Service-centre or a 24/7 toll free number must be	11. State level service and support center with Call/Service-centre will address the queries and any other issues from the end
		established by enlisted AIS 140 VLT device manufacturers within 30 days, for customer support to address the queries and any other issues from the end users. The toll free number should be widely publicized through press and social media.	users. The details of SSC should be widely publicized through press and social media.
3	10	16. DTPB may initiate the enlisting process, as and when required. Enlisting shall be a continuous process and only BIS	16. DTPB may initiate the enlisting process in phased manner* as defined under: The ATD OEMs can submit applications in the period defined for enlistment in the State

		16833 ATD manufacturers shall	phased manner* as defined under :
		be allowed.	Phase 1
			Start Date: Aug-12-2024 End Date: Aug 27,2024
# ." =			Phase 2
			Start Date: Feb-12-2025 End Date, Feb 27,2025
*			Phase 3
			Start Date: Aug-12-2025 End Date: Aug 27 ,2025
			Phase 4
			Start Date Feb-12-2026 End Date, Feb 27,2026
			*The dates for other phases will be published by the Department later
			Note:-
			• All above events will be held at Head Office State Transport Commissioner, Punjab cum Punjab State Transport Society, Chandigarh
			• In the event of the date specified above being declared as a holiday for the Department the due date will be the following working day.
		1	Enlisting shall be a continuous process and only BIS 16833 ATD manufacturers shall be allowed.
4	13	Scope of Project • ADT manufacturer must ensure all required type of alerts by DTPB ,once VLT device installed and active in Public Service vehicles and National permit vehicles .	•ADT manufacturer must ensure all required type of alerts by DTPB & BIS 16833 Standards, once ADT installed and active in Public Service vehicles and National permit vehicles.
	,		
5, S.no 4	13	Required documents	Required documents 4 Copy of relevant
		4. Copy of relevant Certificate(s) Specific Certificate for IRNSS Support.	Certificate(s) Specific Certificate for Support.
5, S.no 6	14	6. The ATD should have feature to customized integration with Manufacturer's Backend /	6. The ATD should have feature to customized integration with State Command Control Centre, as per DTPB requirement.
		Command and Control Centre /State Data Centre, as per DTPB requirement	

o, S.no 7		Manufacturer declaration by shall agree to the open three manufacturer	7. The Manufacturer should have at-least 4 Service & Support Centers (1 each in 4 zones) in Punjab before applying for the enlistment application)	Affidavit on non- judicial stamp paper of 100/-, as per Annexure-F, signed by the authorized signatory
5, S.no 8	14	(2018-19,2019-2020,2020-2021) 3 Year balance sheet with positive net worth, income tax return, PAN and GST registration number of manufacturer	manufacture.	come tax return, PAN
5	15	5. Pre-Qualification Criteria for VLT Manufacturer b) Tilt Alert (Optional) c) Impact Alert (optional)	5. Pre-Qualification Manufacturer b) Tilt Alert c) Impact Alert	n Criteria for ADT/VLT
. Ossar January	15	5. Pre-Qualification Criteria for VLT Manufacturer g) Minimum 2 emergency buttons in all passenger cars; one for passenger seat and one for driver (Mandatory). Details are in 'Guidelines for implementation'. h) Minimum 5-7 emergency buttons in all other public transport vehicles (Mandatory). Details are in 'Guidelines for implementation'. i) The emergency buttons should be fitted in location easily accessible to the person (driver/passenger) intended to use it. In public transport vehicles like buses the emergency buttons should preferably be fitted on the vertical pillar above the window rail below the	of Emergency Button number of Emergency positioning in differential will be based on the interior layout of emergency button will be install both sides, in such within easy reach of the drives within easy reach of the driv	2/ C-13.2 Positioning
		luggage rack. Refer pic 2 and 3 in 'Guidelines for implementation'.	Charles and the second	

6	17	6. State Command Control Centre	Omitted
7	18	7. General Conditions	6. General Conditions
8	19	8. Enlisting Fee for Manufacturer	7. Enlisting Fee for Manufacturer
8	17	8. Enlisting Fee for Manufacturer	7. Enlisting Fee for Manufacturer
9	17	9. Performance Bank Guarantee Fee A performance bank guarantee of Rs 20,00,000/-(Rupees twenty lakh only) shall be submitted by eligible successful ATD manufacturer (as per rule 125 H of CMVR 1989) intending to be enlisted, within 15 days. The performance guarantee shall be in the form of bank guarantee issued from any of the nationalized banks and shall remain valid for three years from date of issuance of enlistment letter along with credentials.	8 Performance Bank Guarantee Fee A performance bank guarantee of Rs 20,00,000/- (Rupees Twenty Lakh Only) shall be submitted by eligible ATD manufacturer (as per rule 125 H of CMVR 1989) intending to be enlisted, along-with enlistment application. The performance guarantee shall be in the form of bank guarantee issued from any of the nationalized banks and shall remain valid for five years from date of submission of application and should be renewed on yearly basis before expiry. "Before being enlisted, the Automated Tracking Device Manufacturer has the option to reclaim the bank guarantee at any time."
10	19	10. Submission of Application for Enlistment d. The Manufacturer is also required to submit two VLT devices, eSIM with 2 year data plan validity and all other necessary documentation needed for interfacing and testing. The department may call	9 Submission of Application for Enlistment d. The Manufacturer is also required to submit two VLT devices, 2 eSIMs with 2 year data plan validity and all other necessary documentation needed for interfacing and testing. The department may call enlisted VLT devices for inspection any time.
11	20	registered VLT devices for inspection any time. 12.Evaluation of Applications	12 Evaluation of Applications
	20	d) Selected manufacturer models will be published on DTPB website after submission of PBG and all relevant documents by the shortlisted	12.Evaluation of Applications d) Selected ATD manufacturers models will be published on DTPB website after thorough scrutiny of PBG and all relevant documents by the DTPB.

		ATD manufacturers.	
		f)DTPB may conduct site inspections and validate the facilities of RFC identified by manufacturers as RFC for distributing and fitting the VLT device to customers.	f) DTPB may conduct site inspections and validate the facilities of RFC & SSC identified by manufacturers as RFC for distributing and fitting the VLT device to customers & SSCs for Service & Support after installation.
4	21	A Operational Evaluation	A. Operational Evaluation
		A. Compliance against the operational specifications below needs to be submitted by the applicant. The same should be subjected to demonstration by the Applicant and/or testing by DTPB for validation, as mentioned below:-	A. After document evaluation, the ATD manufacturers will be intimated by the department for Operational & technical compliance evaluation of VLTDs with the state backend solution. Compliance against the operational specifications below needs to be submitted by the applicant. The same should be subjected to demonstration by the Applicant and/or testing by DTPB for
A ,Sr. 9	23	Operational Evaluation 9. Device should meet all the features prescribed as per AIS-140 i.e. Emergency Alert Emergency button wire disconnect/wire-cut Vehicle Battery Disconnect/ Main power removal VLT device opened Over speed Harsh Breaking/Acceleration Rash Turning Impact GEO Fencing entry/ exit Vehicle battery reconnect/Low	validation, as mentioned below:- A Operational Evaluation 9. Device should meet all the features prescribed as per BIS 16833 i.e. • Emergency Alert • Emergency button wire disconnect/wire-cut Vehicle Battery Disconnect/ Main power removal • VLT device opened • Over speed • GEO Fencing entry/ exit. Alerts. • Alert in case of geo fencing violation • Vehicle battery reconnect/Low • Tilt Alert • OTA parameters & FOTA setting as per BIS 16833 standard • Data Frequencies in different modes • Panic Button fitment & functionalities as per BIS 16833 • SMS as BIS 16833 • ERSS Integration Alerts as defined in BIS 16833 may be tested & must be in strict compliance to BIS 16833 Messages and Alerts from Devices - code of practice (for implementation of ATD device, emergency button(s) and CCC)
A	23	A. Operational Evaluation •A performance guarantee shall be submitted by the successful AIS-140 VLTD manufacturer intending to be enlisted, within 15 days	A Operational Evaluation • Omitted
В	24	B.Final Enlistment of BIS 16833 ATD and its Manufacturer:	B. Final Enlistment of BIS 16833 ATD and its Manufacturer:
		a) The final selection of BIS 16833 ATD and its	a) The final selection of BIS 16833 ATD and its manufacturer will be done based

	Management of the state of the	manufacturer will be done on the basis of fulfilling pre- qualification criteria as well as and operational evaluations done by the DTPB.	on fulfilling pre-qualification criteria, document evaluation and operational evaluations done by the DTPB.
	24	13.Guidelines for implementation vi.State Command Control Centre application/backend entire data will hosted on servers physically located/cloud servers at the State Data Centre of Punjab/NIC cloud server and no data or its copies should be hosted outside India. vii.ATD Manufacturer/RFC should ensure alerts to State Command Control Centre application/backend must be in strict compliance to the clause 8 - code of practice (for implementation of device, emergency button(s) and CCC) of the BIS 16833	vii. ATD device Manufacturer/RFC should ensure alerts to State Command Control Centre application/backend must be in strict compliance to BIS 16833 Messages and Alerts from Devices - code of practice (for implementation of ATD device, emergency button(s) and CCC)
13 ,a)	25	13 a) Regarding RFC for installation and maintenance An office in the region	 13 a) Regarding RFC for installation and maintenance ➤ Offices in the region, as described in the document above.
13,c)		 13 C) Regarding Fitment of ADT in Vehicle Wiring of VLT and Panic buttons 	13 c) Regarding Fitment of ATD in Vehicle • As per latest guidelines of BIS 16833

Addendum is as follows:

Item / Clause No.	Page No	Referral section / Item / Clause in the document No: VLTD/7474 dated 26/04/2022 and Corrigendum dated 22-06- 2022	Inclusion
•	4	Abbreviations/Acr onyms:	ATD :Automated Tracking Device
	4	Glossary Terms	'State level service and support centre' refers to a facility established within a specific state in India to provide assistance and support services as specified in the terms & conditions document issued by the DTPB/Transport Department

1/1,1	5	Background	GAGAN GPS-aided C navigation	EO augmented
3	8	Enlisting of VLTD manufacturers and their devices	enlistment in that phat the eligibility crite operational evaluation device. Applicants complete the requirements within as per the terms and	received during the ll be considered for ase, subject to meeting eria and undergoing on and testing of the who are unable to enlistment process the specified timelines d conditions document the next phase for the
5 Sr. no 12	14	5. Pre- Qualification Criteria for VLT Manufacturer	12 . Automated Tracking device manufacturers should open at-least 4 Retro fitment Centers in the state within 15 days of enlistment and, they should mandatorily open at-least 10 RFCs in the state, within one month of empanelment.	Affidavit on non- judicial stamp paper of 100/-, as per Annexure-G signed by the authorized signatory
5 Sr. no 13	14	5. Pre- Qualification Criteria for VLT Manufacturer	13. In-house hardware design and device software with own manufacturing facilities for on - board ATD in India (Make in India), as on date of submission of application	Affidavit on non- judicial stamp paper of Rs. 100/- as per Annexure-H signed by the authorized signatory
5 Sr. no 14	14	5. Pre- Qualification Criteria for VLT Manufacturer	14. The Manufacturer should provide software application and mobile apps to the vehicle owners along with the ATD without any extra cost. The mobile app should have all the required features and specifications as mentioned in BIS 16833	Details / login of the application and mobile app to be provided for verification to the department Along with declaration on Annexure-I on 100/-affidavit
5 Sr. no 15	14	5. Pre- Qualification Criteria for VLT Manufacturer	15. Technical documentations regarding the approach & methodology of Device fitment, Servicing, Customer support & Grievance Redressal mechanism	Detailed Documents including the workflow diagram to be submitted

5 Sr. no 16	14	5. Pre- Qualification Criteria for VLT Manufacturer	16. Proof of Automated tracking Devices fitted in public transport vehicles as on date of submission of application	Details available in Vahan Portal OR any State/UT Government vehicle tracking backend system
5 Sr. no 17	14	5. Pre- Qualification Criteria for VLT Manufacturer	17. Proof of the average time taken for activating Automated Tracking Devices installed in public transport vehicles over the past three months or last 1000 devices, as of the date of application submission."	Details available in Vahan Portal OR any state government vehicle tracking backend system
11	19	11. Details of Documents to be submitted	11 ,h) Performance Bank (Guarantee
	23	A. Operational Evaluation	 BIS 16833 ATD manufar submitted ATDs (2 Not suggested by Department of the performance of conditions shall be test minimum 2 days withing. The integration of management system, backend application demonstrated before the ATD evaluation process. DTPB may conduct site SSCs and RFCs for compliance evaluation. 	los) in the vehicles ent. I the ATDs in all ted for a duration of a 3 days. I the ATDs in all ted for a duration of a 4 days. I the ATDs in all the state on should be the completion of the state on should be the completion of all the state o
12	24	12. Guidelines for implementation	vi. Each Empaneled Manuf- list of the total invoic generated by the sale on on monthly basis. It is m to submit the same to t	acturer must retain a les and their copies, of devices by the RFC handatory for the RFC he manufacturer and e ask from the ration in favour of the anied in the form of

The changes made as above will form part of terms & conditions document

Corrigendum: The clauses which are amended, shall be part of the document thereafter

: The additional clauses introduced, shall be considered as part of the document thereafter.

Note:

- 1. The amendments/clarifications/Addendum issued in this document shall be treated as a part of terms & conditions document from here and after and shall be read with the original terms and conditions document no 7474 dated 26/04/2022 and subsequently issued corrigendum documents.
- 2. BIS standard 16833 will be applicable for enlistment process.
- 3. Details required in Annexure A , B,C & D along with other relevant affidavits are mandatory to be filled & submitted by the applicant.

S/d-(State Transport Commissioner) Govt of Punjab Annexure- A. Application Form for Enlistment of Automotive Tracking Devices and Integrated System (IS 16833:2018 Complaint) manufacturer inPunjab.

Application Form for enlisting of OEM & their VLT device/ ATD(On the official letter head of manufacturer)

Date:	
To,	
State Transport Commissioner, Punjab, SCO: 177-178, Sector: 17-C,	
Chandigarh. E-mail: stctransport.punjab@punjab.gov.in	
Subject:- Application for Enlistment of Automotive Tracking Device and Integrated System (IS 16833:201 Complaint) OEM for Public service vehicles in Punjab.	3
Sir,	
We have fully understood the requirements of the process already and are submitting our enlisting application for the following VLT device (S)/ ATD being manufactured by us with the required details, other information as per the enlistment process and the compliance report for VLT/ ATD specifications and protocols is as per below:	1
 Application for enlistment of Automotive Tracking device with emergency button and other configuration/ application of ATD in different type. 	1
(Please tick appropriate for which application is submitted)	
 a) Annexure A: ATD with an integrated emergency system. b) Annexure B: ATD with an integrated emergency system and fare meter. 	
c) Annexure C: CCTV system with an integrated emergency system.	
d) Annexure D: CCTV system with in-built tracking system	

and integrated emergency system.

2. Address of ATD/ VLT device manufacturing unit & Contact details:

OEM Name and Address Address	
UAN Number	
VLT device model details	
Address of ATD/ VLT device manufacturing unit &Contact details of premises	
Contact Person details (If different from undersigned)	

In relation to our application, DTPB may also note the following:

- 1. Our application is unconditional and all information provided in the application is true and correct. In case, any information shared by us found false, we hereby authorize department to take immediate disciplinary action against us.
- 2. We hereby declare that the device(s)/ ATD being submitted for enlistment complies with the specifications as set out in the enlisting process document IS 16833:2018 and we shall make available any additional information as DTPB may find necessary as required for clarification.
- 3. We acknowledge the right of DTPB to reject our application without assigning any reason and accept the right of DTPB to cancel the enlistment process at any time without incurring any liability to the registered Manufacturers.
- 4. We confirm that we are not blacklisted by any State Government or Central Government/ Department/ Agency in India fromparticipating in bids for last three financial years.
- 5. We agree to keep the quality of the registered ATD models and support the customers whenever required.
- 6. We confirm that we will train all the RFCs to distribute the certified VLT models of our products.
- 7. We confirm that we will share all details the State Service Centres/RFCs i.e. Name, Address, E-mail, Technicians etc. with DTPB as per requirement in document.

- 8. We confirm that we will maintain privacy of all data related to ADT device/ owner/ vehicle.
- 9. We hereby declare that device(s)/ ATD with emergency button being manufactured by our company are compliance with IS 16833:2018 standards.
- 10. We confirm that we will be in compliance of Notification No.: 10/166/2009-1T2/375 dated 17-05-2022 & order no.: 10/32/2021- 1T2/378 dated 17-05-2022 and any amendments/ modification issued by department from time to time.
- 11. We confirm that we will be bound to continue the support the ADT devices already sold to the public service vehicles, in case authorization/ certification of enlisted VLT device/s is suspended, cancelled or withdrawn for any reason.
- 12. We confirm for establishment of a call/ service-and support centre or a 24/7 tollfree number for customer support to address the queries and any other issues from the end users.
- 13. We confirm that if any irregularity is found at any stage regarding ADT device/ ATD data sharing and lack of service to end customer, Department of Transport, Punjab will have the right to blacklist & seize a part or whole of the performance guarantee.
 - Annexure- B is attached.

Sincerely,

(Signature, name and designation of the authorized signatory) (Contact no. including, phone no., fax, e-mail and contact address)

Annexure - B. List of Submissions/documents

List of Submissions for Manufacturer

1. Details of the ATD Manufacturer

- a. Name of the Company
- b. Place of Incorporation
- c. Date of Incorporation
- d. Address of Head Office/ branch offices, if any
- e. Details of VLT devices manufacturing facilities (also mention whetherowned or contracted its capacity, third party etc)
- f. Affidavits, Self Declaration, Compliance, Certificates & required documents as mentioned in terms & conditions and guidelines of thisdocument.
- g. Certificates of agencies, manufacturing facility (like ISO, CE etc)
- h. Brief description of the Company including details of its main lines ofbusiness.
- i. Details of production facilities (area, machinery, manpower, productioncapacity).
- j. Website details /URL
- k. Particulars of the authorised signatory of the Company including namedesignation, address, phone no, mobile no, fax and e-mail

2. Documents in support of compliance of the Manufacturer with regard to criteria mentioned in this document.

- a) Certificate of Incorporation issued by the competent authority with copy of registration documents.
- b) Address of manufacturing unit.
- c) Demand Draft towards the Application fee.
- d) Demand Draft towards Performance Bank Guarantee
- e) Statement of Compliance reports.
- f) Details of SSCs & RFCs mentioned in Annexure F & G
- g) Two sample ADT with related documents (with device brochures; Do"s and Don"ts; user manuals; device

protocol(s)/API documents explaining all the messages, fields and their values; other certifications for ADT standard"s compliance and eSIMs and their details)

h) Any other document required by the DTPB other than mentioned in this document.

Annexure - F. Service& Support Centers Details

40	Details	Remarks
1.	Name of the Firm / Company	
2.	E-Mail Id	
	Contact Detail	
	Address	
	Location	
3.	PAN and GST number of Service 8 support Centre	
4	Call center Phone Number (With Local Language Support)	
5. Details about infrastructure available at Service & Suppo		
	6. Details of the online complaints/grievance redressal system	
	(Application name, URL, Approfor backend application integral details)	ach

7. Details of Technicians (Nos & Qualification)

Annexure - G. RFC Details

No	Details	Remarks
1.	Name of the Firm / Company	
2.	E-Mail Id	
	Contact Detail	
	Address	
	Location	
3.	PAN and GST number of Retro Fitting Centre	
4	 Call center Phone Number (With Local Language Support) 	
5. Details about infrastructure available at RFC		

Annexure H AFFIDAVIT

Affidavit for In-house hardware design and device software with own manufacturing facilities for on - board ATD in India (Make in India), as on date of submission of application

To Whom It May Concern

[On Non-Judicial Stamp Paper of Appropriate Value]

I, [Your Full Name], residing at [Your Complete Address], do hereby solemnly affirm and declare as follows:

- That I am the [Your Designation] of [Company Name], a company incorporated under the Companies Act, [Year of Incorporation], having its registered office at [Company Registered Address].
- 2. That [Company Name] is a manufacturer of [mention relevant products] and has been in operation for [number] years.
- 3. That [Company Name] possesses in-house design capabilities for hardware and device software for [mention relevant products/technologies].
- 4. That [Company Name] has its own manufacturing facilities located at [Manufacturing Facility Address(es)] in India, which are equipped with necessary machinery and infrastructure to manufacture [mention relevant products/technologies] in accordance with the "Make in India" initiative.
- That the information provided in this affidavit is true and correct to the best of my knowledge and belief.

VERIFICATION

Place: [City]

Date: [Date]

[Your Signature]

[Your Name]

[Your Designation]

[Company Name]

[Company Seal (if applicable)]

Note:

- The affidavit needs to be printed on non-judicial stamp paper of appropriate value as mandated by the issuing authority.
- The affidavit needs to be signed and verified before a Notary Public.

Annexure I

Affidavit by Manufacturer to provide software application and mobile apps to the vehicle owners along with the Automated Tracking Device without any extra cost. The mobile app should have all the required features and specifications as mentioned in BIS 16833.as on date of submission of application.

To Whom It May Concern

[On Non-Judicial Stamp Paper of Appropriate Value]

I, [Your Full Name], residing at [Your Complete Address], do hereby solemnly affirm and declare as follows:

- 6. That I am the [Your Designation] of [Company Name], a company incorporated under the Companies Act, [Year of Incorporation], having its registered office at [Company Registered Address].
- 7. That [Company Name] is a manufacturer of [mention BIS approved ATD model Name] and has been in operation for [number] years.
- 8. That [Company Name] is committed to grant free access to vehicle owners to a dedicated software application and a compatible Mobile application, along with the Automated Tracking Device , There will be no additional cost charged from applicants associated with these applications.
- 9. That the mobile application of [Company Name] is equipped with all the required features and specifications as mentioned in BIS 16833.
- 10. That the information provided in this affidavit is true and correct to the best of my knowledge and belief.

VERIFICATION

Place: [City]

Date: [Date]

[Your Signature]

[Your Name]

[Your Designation]

[Company Name]

[Company Seal (if applicable)]

Note:

- The affidavit needs to be printed on non-judicial stamp paper of appropriate value as mandated by the issuing authority.
- The affidavit needs to be signed and verified before a Notary Public.

No.	Annexure J				
Sr. No	Zone	District Name			
1	Zone 1	Pathankot			
2	Zone 1	Gurdaspur			
. 3	Zone 1	Amritsar			
4	Zone 1	Hoshiarpur			
5	Zone 1	Tarn Taran			
6	Zone 1	Kapurthala			
7	Zone 1	Jalandhar			
8	Zone 2	Malerkotla			
9	Zone 2	Ludhiana			
10	Zone 2	Faridkot			
11	Zone 2	Ferozepur			
12	Zone 2	Moga			
13	Zone 3	Bathinda			
14	Zone 3	Mansa			
15	Zone 3	Barnala			
16	Zone 3	Sri Muktsar Sahib			
17	Zone 3	Fazilka			
18	Zone 3	Sangrur			
19	Zone 4	Patiala			
20	Zone 4	SAS Nagar			
21	Zone 4	Ropar			
22	Zone 4	Nawanshahr			
23	Zone 4	Fatehgarh Sahib			